

Champaign County City of Champaign City of Urbana University of Illinois Village of Rantoul Village of Mahomet Village of Savoy

# **How to Report Map Errors**

The data behind navigation systems and mapping sites come from a variety of third-party vendors. Many of the vendors allow users to supply feedback to update mapping issues or errors. Common mapping issues include incorrect addresses or road names, roads or address points in the wrong location, etc. Once feedback is supplied, the vendor reviews the information and either accepts or rejects the map update. When possible, it is advantageous to supply supporting documentation. Please note, there is NO guarantee the vendor will accept the submitted change.

#### **Report an Error to Google Maps**

Go to <u>Google Maps</u>, click *'Send feedback'* found on the bottom right hand corner of the site. You need sign-in to the site to submit a correction.

### **Report an Error to Bing Maps**

A 'Feedback' link to report a problem to is available from <u>Bing Maps</u> in the lower left corner of the website.

#### Report an Error to MapQuest

If you cannot find an address in MapQuest, contact their <u>Customer Support</u> team. MapQuest receives their map and road data from HERE. You can also report an error using the <u>HERE</u> website.

## Report an Error to TomTom

While you may think of TomTom as a GPS company, they also create map and road data used in websites and GPS units. To report an error to TomTom, visit their Map Share Reporter website. A TomTom account is required.